

## **FOR INDOOR USE ONLY**

### **SECTION VI. TIPS ON USE**

When being introduced to the PIONEER PET® Plastic Swan fountain your pet may be cautious of this new source of water. After beginning operation of the fountain, allow your pet to adjust at his or her own pace. Some pets take a few days or sometimes a little longer to begin use.

Your pet may prefer that the fountain be placed away from their normal feeding area. Try plugging it in somewhere else, like the laundry room, bathroom or another corner of the kitchen.

In some cases, let the fountain sit unplugged until your pet starts to drink. Later, you can plug the fountain in so that the water maintains its freshness.

### **SECTION VII. WARRANTY**

#### **Motor and Fountain Parts**

The motor assembly and fountain parts are warranted to be free of defects in material and workmanship for one (1) year from the date of purchase. However, if proper pump maintenance is not followed per page 9 of this instruction manual and if the product is being taken out of the country in which it was purchased the warranty will be voided. Retain your dated sales receipt as proof of purchase. For more information regarding product warranty or technical support submit email to: [info@pioneerpet.com](mailto:info@pioneerpet.com) or call: 1-866-317-6278.

# **PIONEER PET® PLASTIC SWAN FOUNTAIN**

## **INSTRUCTIONS PERTAINING TO RISK OF FIRE, ELECTRICAL SHOCK OR HARM TO PERSONS**

### **IMPORTANT SAFETY INSTRUCTIONS**

**WARNING:** When using electrical appliances, basic precautions should always be followed, including the following:

Read the instructions thoroughly before using appliance.

To reduce the risk of injury, close supervision is necessary when an appliance is used near children.

Only use attachments recommended or sold by the manufacturer.

Do not use outdoors. **FOR INDOOR USE ONLY.**

Do not unplug by pulling on the power cord. To unplug, grasp the plug, not the power cord.

Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or is dropped or damaged in any manner.

For portable appliance-To reduce the risk of electrical shock, do not place or store where it can fall or be pulled into a tub or sink.

Always unplug any appliance when not in use, before putting on or taking off parts, and before cleaning. Never pull power cord to remove from outlet.

## SAVE THESE INSTRUCTIONS

## SECTION I. OPERATING INSTRUCTIONS FOR YOUR PIONEER PET<sup>®</sup> PLASTIC SWAN FOUNTAIN

### DO NOT RUN DRY FOR INDOOR USE ONLY

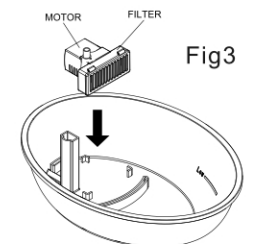
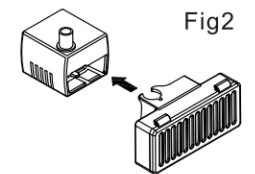
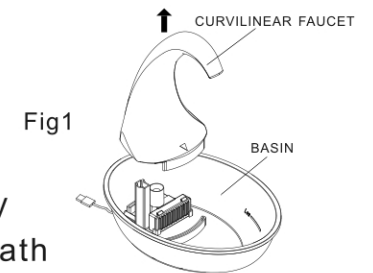
As with any electrical device, check the electrical cord for any tears or damage before use.

1. Rinse the filter thoroughly under cool water before placing into the motor/filter housing area. Rinsing will remove a majority of the loose charcoal dust which is harmless to pets.

2. Remove the curvilinear faucet by placing your index fingers underneath both sides of the curvilinear faucet and lift up from basin. (Figure 1) Set curvilinear faucet off to the side.

3. After rinsing, connect the T-shape filter with motor (Figure 2), and place into the basin by pressing the suction cups attached.(Figure 3)

4. Add rubber directing tube onto the motor spout.



5. Re-assemble the curvilinear faucet by gently pressing in place.(Figure 4)

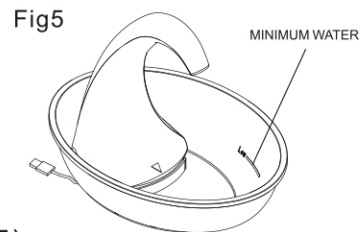
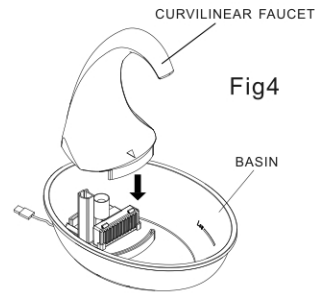
6. Place fountain in desired location. The use of a protective mat is suggested to protect your floor.

7. Fill the fountain basin with water.

8. Before you plug in the fountain, make sure the cord and your hands are dry. Plug in the fountain.

9. Please allow 1 to 2 minutes for pump to start pumping once plugged in.

10. Add water as needed. Water level should always be maintained above the minimum water lines indicated on the inside of the basin. (Figure 5)



## SECTION II. CLEANING AND MAINTENANCE INSTRUCTION FOR YOUR PIONEER PET® PLASTIC SWAN FOUNTAIN

The Fountain Must Be Cleaned Regularly. Cleaning Frequency Depends Upon Number of Pets Using the Fountain and Quality of Your Water

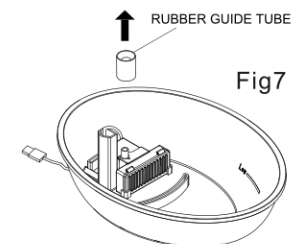
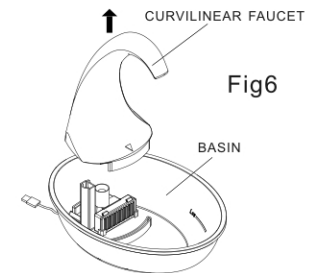
### FILTERS:

Filters should be changed approximately every two to four weeks. FOR REPLACEMENT FILTER PURCHASE PART #3091 T FILTER BOX REPLACEMENT ON LINE AT [WWW.PIONEERPET.COM](http://WWW.PIONEERPET.COM)

### FOUNTAIN:

Disassemble and clean the fountain approximately every one to two weeks using the following steps:

1. Unplug the fountain.
2. Remove the curvilinear faucet (Figure 6), pull out and dispose of the filter.
3. Pour out remaining water from the fountain basin.
4. Remove rubber directing tube and set aside.(Figure7)



5. Remove power cord and motor and set aside.(Figure 8)

6. Wash basin,curvilinear faucet, and tube insert with a warm water and mild soap solution, Rinse well.

7. Dry all fountain components with a clean towel.

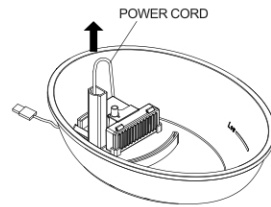


Fig8

### SECTION III. REASSEMBLING AND RESTARTING YOUR FOUNTAIN AFTER CLEANING

1. Thread the power cord through the power cord riser.(Figure 9)

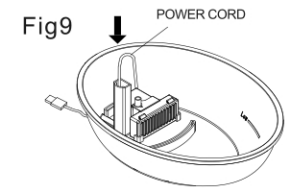


Fig9

2. Turn the flow rate of the motor to the second lowest position.

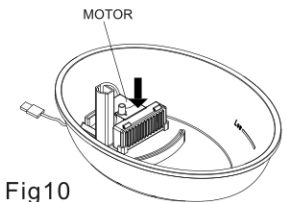


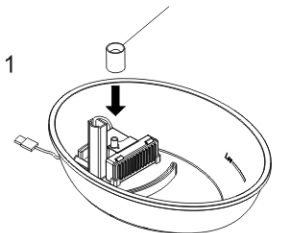
Fig10

3. Insert the filter after rinsing. (Please replace any filter over four weeks old).

4. Press the motor down to allow the suction cups to attach to the basin. (Figure10) Add the rubber directing tube onto the motor spout.(Figure11)

RUBBER DIRECTING TUBE

Fig11

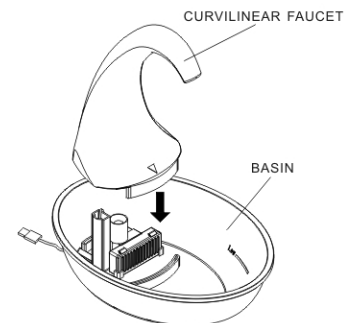


5. Install the curvilinear faucet.(Figure12)

CURVILINEAR FAUCET

BASIN

Fig12



6. Place the fountain in desired location. The use of a protective mat is suggested to protect your floor.

7. Fill the fountain basin with water.

8. Before you plug in the fountain, make sure the cord and your hands are dry. Plug in the fountain.

9. Add water as needed. Water level should always be maintained above the minimum water lines indicated on the inside of the basin.

## SECTION IV. MOTOR MAINTENANCE

**Cleaning the motor is essential to the longevity of the fountain as well as the cleanliness of the water.**

1. Unplug the fountain.

2. Remove the curvilinear faucet from the basin.

3. Gently lift the motor out of the lower bowl. Suction cups on the bottom of the motor will hold it in place. A small amount of force may be necessary.

4. Once the motor is out of the fountain, with your thumb and forefinger, gently squeeze on either side of the intake plate, and pull off. It may be necessary to insert a fingernail into the seam of the inlet plate to pry it off. (Figure13)

5. Next you will need to remove the stator by placing your finger nail under the small lip located on the narrow side of tear drop shaped stator and pull out. (Figure14)

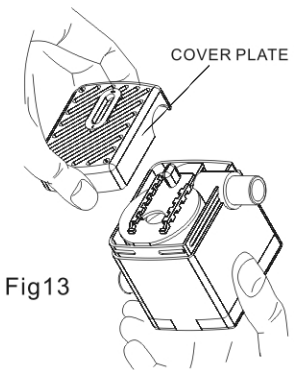


Fig13

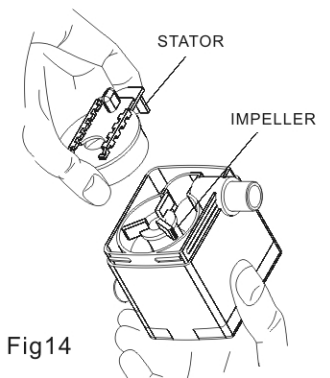
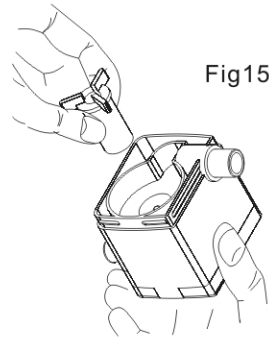


Fig14

6. Once the stator is removed you can also remove the impeller which is held in place magnetically. To remove the impeller, use a fingernail to get under a blade and lift out. (Figure 15)



7. Once the motor is disassembled you can clean the parts with warm soapy water. Use a cotton swab to get into the motor cavity and remove any build-up. For added disinfection and hard water removal, clean the motor with white vinegar.

8. Rinse well.

9. Once the parts are clean you can reassemble the motor for use by replacing the impeller, stator and cover plate.

Note: After reinserting the impeller give it a couple of spins with your finger to help ensure it is properly in position. Put pump in some water by itself and plug in to make sure it is functioning before reassembling the fountain.

**PLEASE WATCH OUR PUMP  
MAINTENANCE VIDEO ON  
WWW.YOUTUBE.COM- SEARCHING FOR  
“PIONEER PET RAINDROP FOUNTAIN  
PUMP MAINTENANCE 101”.**

## **SECTION V. MANUFACTURER’S SAFETY INSTRUCTIONS**

### **INSTRUCTIONS PERTAINING TO RISK OF FIRE, ELECTRICAL SHOCK OR HARM TO PERSONS**

Do not allow pets or children to chew on or swallow any fountain parts. If you are concerned about the power cord, purchase a cord conduit or cord cover at any home improvement or hardware store.

Do not attempt repairs on the motor yourself.

If the plug of this device gets wet, turn off the electricity to that outlet. Do not attempt to unplug.

To avoid the possibility of the plug or outlet getting wet, the outlet should always be above the level of the fountain.

Examine this appliance after installation. It should not be plugged in if there is water on the cord or plug.

Do not operate any appliance if it has a damaged cord or plug, or if it is malfunctioning or has been damaged.

If an extension cord is necessary, a cord with a proper rating should be used.